



Legacy Business Registry Staff Report

HEARING DATE AUGUST 22, 2016

MISSION NEIGHBORHOOD HEALTH CENTER

Application No.: LBR-2015-16-011
Business Name: Mission Neighborhood Health Center
Business Address: 240 Shotwell Street
District: District 9
Applicant: Brenda Storey, Executive Director/Chief Executive Officer
Nomination Date: March 23, 2016
Nominated By: Supervisor David Campos
Staff Contact: Richard Kurylo
legacybusiness@sfgov.org

BUSINESS DESCRIPTION

Mission Neighborhood Health Center is a non-profit providing medical care to low income and uninsured residents in San Francisco. The organization serves the immediate Mission District neighborhood on Shotwell Street between 16th Street and 17th Street but also serves San Francisco overall. The organization was founded in 1967 and continues to play a central community role in the Mission by providing medical services.

CRITERION 1: Has the applicant has operated in SF for 30 or more years, with no break in SF operations exceeding two years?

Yes, the applicant has operated in San Francisco for 30 or more years, with no break in San Francisco operations exceeding two years:

240 Shotwell Street from 1967-Present (49 years)
4434 Mission Street (MNHC Excelsior Clinic) from 2000-Present (16 years)
165 Capp Street (Mission Neighborhood Resource Center) from 2002-Present (14 years)

CRITERION 2: Has the applicant contributed to the neighborhood's history and/or the identity of a particular neighborhood or community?

Yes, the applicant has contributed to the Mission District neighborhood's history and identity.

The Historic Preservation Commission recommended the applicant as qualifying, noting the following ways the applicant contributed to the neighborhood's history and/or the identity of a particular neighborhood or community:

The organization has become a significant and accessible tradition as part of the Mission District neighborhood by offering medical care to low-income and uninsured residents.



SMALL BUSINESS COMMISSION

MARK DWIGHT, PRESIDENT
REGINA DICK-ENDRIZZI, DIRECTOR



CITY AND COUNTY OF SAN FRANCISCO

EDWIN M. LEE, MAYOR

- The organization is unique to San Francisco because it provides medical care to low income and uninsured residents in San Francisco and trains hundreds of community health workers. The organization upholds a standard that no one is denied healthcare for inability to pay.
- The organization arose out of the Civil Rights Movement of the 1960s and was established as part of the Office of Economic Opportunity "neighborhood health centers" as a War on Poverty demonstration program. As a result of this program, neighborhood health centers were established to provide health and social services to under-served populations.
- The business has been cited in the following publications:
 - Mission Local, 2/26/2015, "Unaccompanied Minors Talk Trauma at the Mission Neighborhood Health Center," by Andrea Valencia.

CRITERION 3: Is the applicant committed to maintaining the physical features or traditions that define the business, including craft, culinary, or art forms?

Yes, the subject business is committed to maintaining the physical features and traditions that define the business.

HISTORIC PRESERVATION COMMISSION RECOMMENDATION

The Historic Preservation Commission recommends that Mission Neighborhood Health Center qualifies for the Legacy Business Registry under Administrative Code Section 2A.242(b)(2) and recommends safeguarding of the below listed physical features and traditions.

Physical Features or Traditions that Define the Business:

- Two large 1970s murals along the front façade
- General lobby/waiting area at ground floor with mural dating to 2010 entitled "The Right to Good Health"

STAFF RECOMMENDATION

Staff recommends that the San Francisco Small Business Commission include Mission Neighborhood Health Center currently located at 240 Shotwell Street in the Legacy Business Registry as a Legacy Business under Administrative Code Section 2A.242.

Richard Kurylo, Manager
Legacy Business Program



SMALL BUSINESS ASSISTANCE CENTER / SMALL BUSINESS COMMISSION
1 DR. CARLTON B. GOODLETT PLACE, ROOM 110, SAN FRANCISCO, CALIFORNIA 94102-4681
Small Business Assistance Center (415) 554-6134 / Small Business Commission (415) 554-6481



Small Business Commission Draft Resolution HEARING DATE AUGUST 22, 2016

MISSION NEIGHBORHOOD HEALTH CENTER

LEGACY BUSINESS REGISTRY RESOLUTION NO. _____

<i>Application No.:</i>	LBR-2015-16-011
<i>Business Name:</i>	Mission Neighborhood Health Center
<i>Business Address:</i>	240 Shotwell Street
<i>District:</i>	District 9
<i>Applicant:</i>	Brenda Storey, Executive Director/Chief Executive Officer
<i>Nomination Date:</i>	March 23, 2016
<i>Nominated By:</i>	Supervisor David Campos
<i>Staff Contact:</i>	Richard Kurylo legacybusiness@sfgov.org

ADOPTING FINDINGS APPROVING THE LEGACY BUSINESS REGISTRY APPLICATION FOR MISSION NEIGHBORHOOD HEALTH CENTER, CURRENTLY LOCATED AT 240 SHOTWELL STREET.

WHEREAS, in accordance with Administrative Code Section 2A.242, the Office of Small Business maintains a registry of Legacy Businesses in San Francisco (the "Registry") to recognize that longstanding, community-serving businesses can be valuable cultural assets of the City and to be a tool for providing educational and promotional assistance to Legacy Businesses to encourage their continued viability and success; and

WHEREAS, the subject business has operated in San Francisco for 30 or more years, with no break in San Francisco operations exceeding two years; and

WHEREAS, the subject business has contributed to the neighborhood's history and identity; and

WHEREAS, the subject business is committed to maintaining the physical features and traditions that define the business; and

WHEREAS, at a duly noticed public hearing held on August 22, 2016, the San Francisco Small Business Commission reviewed documents and correspondence, and heard oral testimony on the Legacy Business Registry application; therefore

BE IT RESOLVED that the Small Business Commission hereby includes Mission Neighborhood Health Center in the Legacy Business Registry as a Legacy Business under Administrative Code Section 2A.242.



SMALL BUSINESS COMMISSION

MARK DWIGHT, PRESIDENT
REGINA DICK-ENDRIZZI, DIRECTOR



CITY AND COUNTY OF SAN FRANCISCO

EDWIN M. LEE, MAYOR

BE IT FURTHER RESOLVED that the Small Business Commission recommends safeguarding the below listed physical features and traditions at Mission Neighborhood Health Center:

Physical Features or Traditions that Define the Business:

- Two large 1970s murals along the front façade
- General lobby/waiting area at ground floor with mural dating to 2010 entitled "The Right to Good Health"

I hereby certify that the foregoing Resolution was ADOPTED by the Small Business Commission on August 22, 2016.

Regina Dick-Endrizzi
Director

RESOLUTION NO. _____

Ayes –
Nays –
Abstained –
Absent –



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**Legacy
Business
Registry**

Application Review Sheet

Applicant Name: Mission Neighborhood Health Center

Nomination Date: March 23, 2016

Age of Business Confirmed: ☒ Yes

Application Deemed to Meet Minimum Qualifications: ☒ Yes

Application Referred to HPC Date: July 8, 2016

Notes:

As of June 20, 2016, the Small Business Commission has not made a ruling on nonprofits eligibility for the Legacy Business Registry. Absent a ruling, the Office of Small Business is honoring Supervisor's Campos Nomination.

Regina Dick-Endrizzi
Director, Office of Small Business, Small Business Commission





Member Board of Supervisors
District 9

City and County of San Francisco

DAVID CAMPOS

March 23, 2016

Re: Nomination of Mission Neighborhood Health Center to Legacy Business Registry

Dear Director Regina Dick-Endrizzi:

I am excited to nominate to the Legacy Business Registry – Mission Neighborhood Health Center (MNHC), a non-profit in the Mission District. MNHC has been providing medical care to low income and uninsured residents in San Francisco for the past 49 years.

MNHC serves approximately 12,000 patients each year and is the only community-based health center providing comprehensive, linguistically and culturally competent primary care services to the Latino population in San Francisco. The organization operates three sites – two of which are located in the Mission District and the original site located at 240 Shotwell Street has been in operation since 1967. In addition to providing top notch medical services, MNHC plays a central community role in the Mission. It is a voting precinct site, hosts two large mural paintings, and trains hundreds of community health workers.

This business plays an essential role in the culture and history of District 9 and it is my distinct honor to nominate Mission Neighborhood Health Center to become part of San Francisco's Legacy Business Registry.

Sincerely,

A handwritten signature in black ink that reads "David Campos".

David Campos

APPLICATION FOR

Legacy Business Registration

Legacy Business registration is authorized by Section 2A.242 of the San Francisco Administrative Code. The registration process includes nomination by a member of the Board of Supervisors or the Mayor, a written application, and approval of the Small Business Commission.

1. Current Owner / Applicant Information

NAME OF BUSINESS:		
Mission Area Health Associates DBA Mission Neighborhood Health Center (MNHC)		
BUSINESS OWNER(S) (Identify the person(s) with the highest ownership stake in the business)		
MNHC is a California non-profit corporation founded in 1967 and incorporated in December 13, 1974.		
CURRENT BUSINESS ADDRESS:		TELEPHONE:
240 Shotwell Street San Francisco, CA 94110		(415) 552-3870
		EMAIL:
WEBSITE:	FACEBOOK PAGE:	YELP PAGE:
www.mnhc.org		

APPLICANT'S NAME	
Brenda Y. Storey, LCSW	<input type="checkbox"/> Same as Business Owner
APPLICANT'S TITLE	
Executive Director/Chief Executive Officer	
APPLICANT'S ADDRESS:	TELEPHONE:
240 Shotwell Street San Francisco, CA 94110	(415) 552-3870
	EMAIL:
	BrendaStorey@mnhc.org

SAN FRANCISCO BUSINESS ACCOUNT NUMBER	SECRETARY OF STATE ENTITY NUMBER (if applicable):
EIN: 94-2284365	0727657MA4HA

BACKGROUND INFORMATION	
Founding Location: 240 Shotwell Street San Francisco, CA 94110	
Current Headquarters Location: 240 Shotwell Street San Francisco, CA 94110	
Operating in San Francisco since: 1967	

NAME OF NOMINATOR:	DATE OF NOMINATION:
Supervisor David Campos	March 23, 2016

2. Business Addresses

ORIGINAL SAN FRANCISCO ADDRESS:	ZIP CODE:	DATES OF OPERATION:
240 Shotwell Street San Francisco, CA	94110	1967
IS THIS LOCATION THE FOUNDING AND/OR HEADQUARTERED LOCATION? (check all that apply)		
<input checked="" type="checkbox"/> Founding Location	<input checked="" type="checkbox"/> Current Headquarters	

OTHER ADDRESSES (if applicable):	ZIP CODE:	DATES OF OPERATION:
MNHC-Excelsior Clinic, 4434 Mission Street	94112	2000

OTHER ADDRESSES (if applicable):	ZIP CODE:	DATES OF OPERATION:
Mission Neighborhood Resource Center, 165 Capp Street	94110	2002

OTHER ADDRESSES (if applicable):	ZIP CODE:	DATES OF OPERATION:

OTHER ADDRESSES (if applicable):	ZIP CODE:	DATES OF OPERATION:

3. Eligibility Criteria

Attach the business's historical narrative.

4. San Francisco Taxes, Business Registration, Licenses, Labor Laws, and Public Information Release

Please read the following statements and check each to indicate that you agree with the statement. Then sign below in the space provided.

- ☒ I am authorized to submit this application on behalf of the business.
- ☒ I attest that the business is current on all of its San Francisco tax obligations.
- ☒ I attest that the business's business registration and any applicable regulatory license(s) are current.
- ☒ I attest that the Office of Labor Standards and Enforcement (OLSE) has not determined that the business is currently in violation of any of the City's labor laws, and that the business does not owe any outstanding penalties or payments ordered by the OLSE.
- ☒ I understand that documents submitted with this application may be made available to the public for inspection and copying pursuant to the California Public Records Act and San Francisco Sunshine Ordinance.
- ☒ I hereby acknowledge and authorize that all photographs and images submitted as part of the application may be used by the City without compensation.

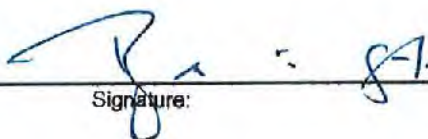
Brenda Y. Storey

3/14/2016

Name (Print):

Date:

Signature:





Mission Neighborhood Health Center

240 Shotwell Street San Francisco, CA 94110 - Phone: (415) 552-1013 - Fax: (415) 431-3178
Info @mnhc.org - www.mnhc.org

Mission Neighborhood Health Center- Business Historical Narrative

Mission Neighborhood Health Center (MNHC) has been providing and improving access to primary medical care for low income, uninsured, San Francisco residents since 1967. That is in essence the character of the organization; standing for access to health with the premise that no one is denied care for inability to pay. MNHC serves approximately 12,000 patients each year and is the only community-based health center in San Francisco to provide comprehensive, linguistically and culturally competent primary care services to a predominantly low-income, Latino population.

MNHC provides comprehensive primary health care services to mostly low-income monolingual Spanish-speaking patients. Since the 1950's, Central American and Mexican Families have settled in the Mission District and today this district continues to be the heart of San Francisco's Latino community.

Since being established in the late 1960s, the health center has provided health services throughout the lifecycle and responded to emerging health needs in the community. Currently, MNHC's broad array of primary care services include: Comprehensive Perinatal Services Program (CPSP) offering integrated health education, nutrition, psychosocial and medical services to pregnant and postpartum women; Infant Health and Intervention Project (IHIP) providing nursing and psychosocial case management for high risk infants and their families; comprehensive pediatric care and immunizations; Teen Clinic providing psychosocial, health education, family planning and medical services to at-risk youth; Women's Clinic providing family planning and OB/Gyn services; medical services for adults and seniors; *Clinica Esperanza* offering comprehensive psychosocial, case management, health education, nutrition and medical care services for adults with HIV/AIDS and X-ray, laboratory and pharmacy services for all MNHC patients.

Mission Neighborhood Health Center operates three sites; the original site at 240 Shotwell Street in San Francisco's Mission District, the Excelsior Clinic located at 4434 Mission Street in the Excelsior District and the Mission Neighborhood Resource Center (MNRC), located at 165 Capp Street.

MNHC re-opened the Excelsior Clinic in 2001 after its closure by the University of California, San Francisco (UCSF) as part of our commitment to neighborhood based community health. The Excelsior District borders the Mission District of San Francisco and has a significant Latino population. In 2002, in response to the community's concerns about homelessness on the 16th Street corridor of the Mission District, MNHC took the lead and opened the Mission Neighborhood



Mission Neighborhood Health Center

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Resource Center, where the health center provides survival services and medical services to the Mission District homeless population ensuring health care access for all.

Historically, MNHC and community health centers arose out of the Civil Rights Movement of the 1960s. The center was established as part of the Office of Economic Opportunity "neighborhood Health centers" as a War in Poverty demonstration program (Economic Opportunity Act of 1964). Health centers were established as access points to provide health and social services to medically under-served and disenfranchised populations. The health centers were intended to serve as a mechanism for community empowerment. Accordingly, federal funds for the clinics went directly to nonprofit, community-level organizations. A key aspect of the design of health centers was that they were to be designed and run with extensive community involvement to ensure they remained responsive to community needs. Today MNHC continues this tradition by having a Board of Directors that is 51% patients of the center with the remaining Board being community representatives. Additionally a patient advisory board provides input and feedback and informs the day to day operations.

Additionally, the contribution to the history of the neighborhood is that Mission Neighborhood Health Center is recognized as the medical home and health resource home in the community. We have been in the same building since 1967 and have deep and strong roots with the Latino and immigrant community. In the past five decades, the neighborhood and community has relied upon the health center to respond and address emerging health needs. Our response to emerging health needs has included the screening, education and prevention of lead poisoning in children, programs to address teen smoking, collaborative interventions aimed at impacting childhood obesity and programs to treat and prevent chronic illnesses including diabetes, asthma and HIV/AIDS. MNHC joined the public health effort during the 2009 H1N1 flu epidemic with the line of people extending a full city block and thousands receiving the flu vaccine. Most recently MNHC added "Project Alero" a service aimed at providing psychological and emotional support to the arriving unaccompanied minors from Latin America.

MNHC owns the 24,000 square feet building located at 240 Shotwell Street. According to the SF Planning Department Historic Resource Survey, the building was built as a factory designed by the architect Harold G. Stoner for Coxon Company. In the 1950's it housed the Blum's Candy Factory and in 1957 had a 2nd floor addition installed after fire damage. According to oral history, the building was a jukebox factory which was renovated specifically to house the health center. Our Patient Services Director who was here at the time recounts



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that services were initially provided in trailers in the parking lot until the renovation was completed. A very special characteristic of the building exterior is that it has two large murals painted in the 1970s and recently renovated. One of the murals was renovated by Michael Rios, the original artist. From his website, we captured the following information:

'Michael Rios is a well known muralist in San Francisco's Mission district, a fashion artist and album cover artist. He has collaborated with Carlos Santana on concert backdrops, custom clothing designs, guitars, and several Santana record album covers, including the Grammy Award winning "Supernatural." Michael's commissioned artwork has appeared on several other recordings, including Grammy Award Winner Poncho Sanchez' "Latin Spirits," and Rock and Roll Hall of Fame Inductee Steve Winwood's "About Time."

He wanted to ensure that the legacy of murals in the Mission District continued and made a significant contribution to its renovation through his Creative Vision Arts organization.

The second mural is by Graciela Carrillo one of four muralists belonging to "Las Mujeres Muralistas" (the women's muralists) a collective of Chicana and Latina women who created large scale murals in the Mission district of San Francisco in the 1970's. At a time this art was dominated by males and these women were pioneers who used vibrant colors to express and celebrate their cultural traditions and history. Graciela Carrillo could not be found so Susan Cervantes, muralist and Executive Director of Precita Eyes was more than willing to restore the mural in honor of her friend's creation.

The interior of the building also has a large mural painted on canvas by artists Eduardo Pineda and Joaquin Newman in 2010 as part of the activities of the 8th annual Human Rights Summit at San Francisco State University. Titled "The Right to Good Health", the mural depicts the results of a community based participatory research conducted by Anthropology students engaged in a class on ethnographic research methods. They interviewed community members about their perspective on murals, their health and social concerns and their views on the right to good health. This information was then integrated into the mural reflecting the ethnic diversity within the community and their socio-cultural knowledge and practices.

The community served by MNHC is essentially the neighborhood, although our services are primarily geared to low income families, the health center belongs to the community itself. We lend our building as a voting precinct site for all our neighbors to exercise their right to vote. We open our doors to all during



MNHC
Mission Neighborhood
Health Center

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epidemics such as the H1N1 flu, Hundreds of students have volunteered, trained, learned and served others at the health center. We remain true to our economic opportunity beginnings by providing training and jobs to community members and others.

We are committed to maintaining the critical elements of our building primarily through the preservation of our murals and most importantly we are committed to maintaining the spirit of our historical beginnings. Community empowerment and the Human Right to good health, which is the legacy we pledge.

MISSION NEIGHBORHOOD HEALTH CENTER - EXTERIOR



MISSION NEIGHBORHOOD HEALTH CENTER
BULIDING MURAL 1070 AND RESTORED



MISSION NEIGHBORHOOD HEALTH CENTER
BULIDING MURAL 1070 AND RESTORED



MISSION NEIGHBORHOOD HEALTH CENTER
BUILDING MURAL 1070 AND RESTORED



MISSION NEIGHBORHOOD HEALTH CENTER
BULIDING MURAL 1070 AND RESTORED



MISSION NEIGHBORHOOD HEALTH CENTER INTERIOR



MISSION NEIGHBORHOOD HEALTH CENTER INTERIOR



MISSION NEIGHBORHOOD HEALTH CENTER OUTREACH



Methods: The MNHC HCV pilot offers HCV treatment utilizing a successful multi-disciplinary model previously reserved for persons living with HIV. We provide outreach coordination, health education, case management, substance use counseling, treatment access and adherence support. The pilot includes both HCV mono-infected and HIV/HCV co-infected patients. Initial treatment was via an internal referral to MNHCs HIV clinic. We have now expanded to also offer on-site HCV treatment at our homeless clinic.

Outcomes: To date, 81 patients have been evaluated for treatment, and 68 of those 81 have been found to be stable for treatment. Forty-one patients have received formal HCV education by the health educator. Nineteen patients are currently engaged in the treatment process, while 26 patients have completed treatment. Twenty-five of 26 patients who completed treatment achieved a successful outcome, and none of those 26 patients have experienced reinfection. On phone survey, patients reported high satisfaction with all components of the program.

Conclusions: We have found that successful HCV treatment for complex patient populations is achievable in the community-based clinical setting. With support, active substance users can engage in HCV care, adhere to treatment and make a plan to avoid reinfection. A multidisciplinary model facilitates treatment readiness and contributes to positive outcomes. We learned that current treatments are well tolerated and stable patients require minimal support to complete therapy. However, accessing treatment authorization is time intensive and requires dedicated support. Some patients believe that HCV treatment is unnecessary, toxic, or cost prohibitive. More education is needed for patients and providers.

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The Right To Good Health (2011)

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Mural Info

Artists: Eduardo Pineda, Joaquin Newman**Location:** 240 Shotwell Street, Mission**Current state:** Available**Photo by:** Eduardo Pineda**Views:** 1777

Painted in 2011 for the Mission Neighborhood Health Center by Eduardo Pineda and Joaquin Newman the mural celebrates the vitality of life and the right all people have to healthy living. The project was part of a San Francisco State University anthropology class. Students surveyed patients, staff and administrators at the Center as well as local Mission District residents to better understand neighborhood health issues. Their findings informed the design of the mural. The mural was painted on canvas at Newman's Surrealism Studio in Alameda and installed in MNHC with the help of students.

The Right to Good Health mural was funded by the Center for Minority Health and Health Disparities of the National Institutes of Health (Grant 1R13MD005792-01). In addition, students initiated the San Francisco Mural Project that places photos, descriptions, and video clips on a mural map using Google Earth. The map is on the Right to Know, an interactive web project dedicated to human rights and co-founded by Mariana Ferreira, SFSU anthropology professor.

The Right to Good Health mural joins two murals from the initial wave of San Francisco community murals previously painted at the facility. In 1977, Michael Rios and Garciela Carrillo painted the murals on the Shotwell Street entrance to the Center. People can see The Right to Good Health mural as they go through the doors between the two exterior murals.

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Unaccompanied Minors Talk Trauma at the Mission Neighborhood Health Center

By [Andrea Valencia](#)

Tweet



(<http://missiontest.wpengine.com/author>

[/andreav/](#)) (<http://twitter.com/papelitoazulado>)

Posted February 26, 2015 8:50 am

As a long time clinician at the Mission Neighborhood Health Center, Manuel Arredondo began to increasingly get requests to visit with unaccompanied minors who were suffering from the trauma of having left their homes in Central America and Mexico and crossed into the United States without their parents.

"There is a lot of rapport building," said Arredondo. "This may be the first time someone is attentive to their emotional needs."

The average age of the children he sees is 15, but he attends minors as young as seven years old. "Many start opening up and express their needs," said Arredondo of the group sessions and the family intervention that he has been doing.

The referrals were coming so often that he and Karla Murcia, a researcher, created the [Alero Project](#) (<http://alero-project.tumblr.com/>) in November 2014, a six-month pilot program designed to provide mental health services at no cost to the unaccompanied minors.

Although it is a solo endeavor and Arredondo is in dire need of volunteers, he doesn't feel alone. "The Alero Project is a manifestation of a community attitude," he said adding that there has been a lot of community support with organization such as CARECEN, the Centro Legal de la Raza and a vast network of attorneys.

Although the demand for mental health services is high, direct outreach to the minors and their families is difficult. Still, in the first three months of the pilot 18 minors have become Arredondo's patients. They've been referred to him through a network of attorneys, community based organizations and the school district. He meets with his patients twice a month for three months.

Arredondo estimates that there are 500 unaccompanied minors in San Francisco and at least 2,000 in the Bay Area. All of them face an impending immigration court date for which they need a mental health evaluation. With an [unprecedented rise last year](#) (<http://www.latimes.com/nation/nationnow/la-na-illegal-immigration-unaccompanied-minors-20140724-story.html#page=1>) in the arrival of unaccompanied minors to the United States, the situation has been deemed a humanitarian crisis.

An unaccompanied minor first undergoes a health screening at a detention center where they wait to be transferred to a shelter. Once there, they wait to be placed with a sponsor —often times with a relative. The [bad conditions spent at detention centers](#) (<http://www.latimes.com/nation>

[/nationnow/la-na-nn-texas-immigrant-children-20140618-story.html#page=2](http://nationnow.com/la-na-nn-texas-immigrant-children-20140618-story.html#page=2)) often add to the trauma the minors have suffered in their journeys across the border.

With no access to health services and a language barrier, the minors are left alone in dealing with the trauma.

Arredondo secured funding for his treatment program from the USF School of Nursing and Health Professionals and the [Mission Neighborhood Health Centers \(http://www.mnhc.org/news/unaccompanied-immigrant-minors-receiving-mental-health-services-from-mission-neighborhood-health-center/\)](http://www.mnhc.org/news/unaccompanied-immigrant-minors-receiving-mental-health-services-from-mission-neighborhood-health-center/), where he sees patients once a week in the open clinic.

He is often the first licensed behavioral health clinician the minors have spoken with and often, he said, the first person they have spoken to about their traumas.

Arredondo plans to evaluate the effectiveness of his six-month pilot project in May. A measure of its success will be whether his clients are winning their asylum cases. So far, they have been, he said.

One of his patients who arrived when she was 17 from Honduras has already won her asylum case, said Marie Vincent, an immigration attorney with Pangea Legal Services.

"We refer a lot of our clients to the project," said Vincent about evaluations that help explain the trauma that children have gone through. Although Vincent was aware of two other mental health service providers in San Francisco, they don't focus on children.

Arredondo's clients go through the program for only three months, but "once you are a patient," said Arredondo "I call them and follow up and reach out to them," he said of making sure that their mental health needs continue to be met.

Manuel Arredondo is looking for volunteers, specially people who are bilingual in Spanish and English. If you would like to get in touch with him, do so by sending an email to the aleroproject@gmail.com.

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Print (<http://missiontest.wpengine.com/2015/02/unaccompanied-minors-talk-trauma-at-the-mission-neighborhood-health-center/#print>)

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July 6, 2009 • Congresswoman Pelosi (Peak) at the Mission Neighborhood Health Center (MNHC) in San Francisco on the Recovery Act's involvement in community health centers.

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18-175mm
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Mission Neighborhood Health Center

Mission Neighborhood Health Center remains a strong advocate for health equity and continues to deliver innovative, high quality services responsive to the neighborhoods and diverse communities that they serve. Take a look at the photo gallery of our grantee, Mission Neighborhood Health Center.



([http://www.blueshieldcafoundation.org/sites/default/files/gallery-](http://www.blueshieldcafoundation.org/sites/default/files/gallery-images/MissionNeighborhood01.jpg)



[images/MissionNeighborhood01.jpg\)](http://www.blueshieldcafoundation.org/sites/default/files/gallery-images/MissionNeighborhood12.jpg)
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Tracy A.
 Oakland, CA
 355 friends
 1321 reviews

Useful 5

Funny 6

Cool 2

10/30/2009

First to Review

I stood in line outside this clinic for 3 hours yesterday to get myself and my 7 month old daughter our free H1N1 vaccine. We didn't get it. They started giving shots at 4PM. The bridge was closed. We took BART over and arrived around 4:30PM. They were only supposed to go until 7PM. When it became clear that we were not going to get into the clinic by the cut-off time, they started stamping our papers with our medical information on them and giving us a sequential number. We were told that we would get priority on the second day, over the people who were just showing up for the first time on Friday. I think they gave close to 500 shots the first day.

Today I took BART over a little earlier and my daughter and I were in line by 3:45PM. They had us line up by our number, given to us on the previous day. The new people all lined up in a separate line like we did the day before. At 4PM they started to call our numbers in order. We were numbers 203 and 204. Not all 200 people who were in line before me the day before showed up. I was out of there with a shot for my daughter and the nasal spray for myself by 6PM. I was almost giddy with glee!

Yeah, we stood in line for over 5 hours but the shots were free and I couldn't get one anywhere else. Thank you Mission Neighborhood Health Center and thank you city of San Francisco. You did a great job of managing a difficult situation.



Useful 5

Funny

Cool 1

Was this review ...?



INSTITUTO FAMILIAR DE LA RAZA, INC.

2919 Mission Street
San Francisco, CA 94110

(415) 229-0500
Health Services FAX: (415) 647-3662
Administration FAX: (415) 647-0740

March 16, 2016

City and County of San Francisco
Office of Small Business

To whom it may concern,

As Executive Director of Instituto Familiar de la Raza, Inc., I am writing this letter of support for Mission Neighborhood Health Center's application for the San Francisco City and County-Office of Small Business' Legacy Business Registration Application.

Since 1967 Mission Neighborhood Health Center (MNHC) has been providing comprehensive health care services to San Francisco's Latino community. MNHC's services include pre-natal care, pediatric, teens, adult and HIV and homeless services to about 12,000 patients at 3 clinical sites in the Mission and Excelsior Districts. MNHC's knowledge of the community has the health center to develop relevant and successful programs that address the health care needs of many low-income Latino families in a culturally- and linguistically-competent manner. Throughout the years, MNHC has shown its long-standing relationship with the communities it serves and a long-term commitment to ensuring that all residents receive appropriate health care regardless of ability to pay. The presence of MNHC will remain essential to providing quality care to the large amount of uninsured community members, especially Spanish-speaking Latino families.

Instituto Familiar de la Raza (IFR) was established in 1978 as the first Chicano/Latino mental health center in San Francisco. IFR is a multi-service community health and social service agency with emphasis in serving the Chicano/Latino community in San Francisco with a special focus on the diverse needs of the Mission District. Services include a wide range of mental health, HIV related services, and social services including advocacy, early intervention, psychotherapy, psychiatric care, and case management for adults, youths, children and families. IFR and MNHC have a long history of collaborative partnership which includes IFR providing on-site specialty mental health and substance abuse counseling services to HIV-positive patients enrolled in Clínica Esperanza (MNHC's HIV Clinic) as well as the health center's Teen Clinic, Adult Medicine and Women's Clinic patients at the Shotwell Clinic. We have also embarked in a joint venture to integrate our HIV Prevention services at the Latino Wellness Center, where IFR is the grantee and MNHC is a subcontractor. As health providers in the same community, IFR and MNHC have collaborated in these joint efforts to improve the health and well-being our community and I anticipate the continuation of this strategic and collaborative partnership in the years to come. For these reasons I support MNHC's Legacy Business Registration Application.

Sincerely,

Estela R. Garcia, DMH
Executive Director

March 16, 2016

City and County of San Francisco
Office of Small Business
Small Business Assistance Center
City Hall, Room 110
1 Dr. Carlton B. Goodlett Place
San Francisco, CA 94102

To whom it may concern,

As the Executive Director of the Mission Economic Development Agency (MEDA), I am writing this letter of support for Mission Neighborhood Health Center's application for the San Francisco City and County-Office of Small Business' Legacy Business Registration Application.

Since 1967 Mission Neighborhood Health Center (MNHC) has been providing comprehensive health care services to San Francisco's Latino community. MNHC's services include pre-natal care, pediatric, teens, adult and HIV and homeless services to about 12,000 patients at 3 clinical sites in the Mission and Excelsior Districts. MNHC's knowledge of the community has the health center to develop relevant and successful programs that address the health care needs of many low-income Latino families in a culturally—and linguistically—competent manner. Throughout the years, MNHC has shown its long-standing relationship with the communities it serves and a long-term commitment to ensuring that all residents receive appropriate health care regardless of ability to pay. The presence of MNHC will remain essential to providing quality care to the large amount of uninsured community members—those that are not eligible for health insurance coverage under the Affordable Care Act—especially Spanish-speaking Latino immigrant families.

Founded in 1973, the Mission Economic Development Agency's (MEDA) mission is to strengthen low- and moderate-income Latino families by promoting economic equity and social justice through asset building and community development. Inspired by and rooted in the Mission District of San Francisco, we strive to build diverse and forward-thinking communities where families have opportunities to grow and engage in the civic and institutional life of their neighborhoods. MEDA is a collaborative, community-focused organization that embraces data-

2301 Mission Street, Suite 301, San Francisco, CA 94110
Tel (415) 282-3334 • Fax (415) 282-3320 • www.medasf.org



driven work and strives to embody a culture of fairness and equity. MEDA serves over 6,800 clients annually. Our programs include Financial Capability, Business Development, Homeownership, Free Tax Preparation, Workforce Development, and Technology & Internet Services. Most recently, in December of 2012, the U.S. Department of Education selected MEDA to receive a five-year, \$30 million Promise Neighborhoods Implementation Grant to create the Mission Promise Neighborhood (MPN) an innovative program that ensures children, youth and families in the Mission have strong schools, opportunities to become economically successful, and robust systems of family and community support that will allow them to thrive.

I appreciate the support and collaboration of MNHC in this endeavor and that the health center has agreed to actively participate in the MPN as the medical home for children participating in MPN through a subcontract of this federal grant. Besides connecting families to benefits and health related services, I also appreciate the willingness of MNHC of becoming a MPN community hub where families will be able to enter MPN's pipeline and continuum of services. I anticipate the continuation of this collaborative and strategic partnership in the years to come. For these reasons I support MNHC's Legacy Business Registration Application.

Sincerely,



Luis Granados
Executive Director

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Tel (415) 282-3334 • Fax (415) 282-3320 • www.medasf.org





Mission Neighborhood Centers, Inc.

Administrative Offices

362 Capp Street, San Francisco, California 94110

Phone (415) 206-7747 Fax (415) 647-6911

March 16, 2016

City and County of San Francisco
Office of Small Business

To whom it may concern:

As the Executive Director of Mission Neighborhood Centers, Inc. (MNC) I am writing this letter of support for Mission Neighborhood Health Center's application for the San Francisco City and County Office of Small Business' Legacy Business Registration.

Since 1967 Mission Neighborhood Health Center (MNHC) has been providing comprehensive health care services to low-income San Franciscans. Mission Neighborhood Health Center is a Federally-Qualified Health Center whose services include pre-natal care, pediatric, teens, adult and HIV and homeless services to about 12,000 patients at 3 clinical sites in the Mission and Excelsior Districts. MNHC's knowledge of the community helps the health center to develop relevant and successful programs that address the health care needs of many low-income Latino families in a culturally and linguistically competent manner. Throughout the years, MNHC has proven its long-standing relationship with the communities it serves as well as our long-term commitment to ensuring that all residents receive appropriate health care regardless of their ability to pay. The presence of MNHC will remain essential to providing quality care to the large number of uninsured residents, those that are not eligible for health insurance coverage under the Affordable Care Act, particularly Spanish-speaking Latino immigrant families.

With a legacy dating back over 100 years, MNC serves over 3,000 seniors, youth and families with young children at 11 sites throughout San Francisco. MNC and MNHC have maintained a close collaborative relationship for over 40 years to promote high quality, comprehensive community services for San Francisco's preschool children and families living in our shared service area. Specifically, both agencies have worked closely in the past 10 years to coordinate care between MNC's Head Start Program and MNHC's Pediatric Services. Many of MNHC's pediatric patients and their parents are also clients of MNC. I anticipate the continuation of this collaborative and strategic partnership in the years to come. For these reasons I strongly support MNHC's Legacy Business Registration Application.

Sincerely,

A handwritten signature in black ink, appearing to read "Sam Ruiz", is written over a large, stylized, light-colored circular mark.

Sam Ruiz
Executive Director
Mission Neighborhood Centers, Inc.



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Bringing hepatitis C treatment into the medical home

Wednesday, June 1, 2016

Pavilion Ballroom (Hilton Portland)

Joanna Eveland, MS, MD, AAHIVM, ABAM, *Mission Neighborhood Health Center, San Francisco, CA*

Introduction: In 2014, Mission Neighborhood Health Center (MNHC) began to offer community-based Hepatitis C (HCV) treatment through a pilot program. The objective of our HCV pilot is to provide a multidisciplinary treatment program in a primary care setting, increasing HCV treatment access while evaluating outcomes. A focus of the pilot is creating a treatment model to successfully engage and serve active drug users and those who are marginally housed.

Background: Current Hepatitis C Virus (HCV) treatments are safe, well tolerated and have cure rates upwards of 90 percent. Historically, only five to six percent of HCV-positive individuals have been successfully cured due to multiple barriers to treatment. In San Francisco, access to HCV treatment is limited, especially for those with active substance use or mental illness. MNHC's HIV Care Team already facilitates high rates of engagement in care and treatment adherence for a complex patient population. Community-based HCV treatment is patient-centered, brings new patients motivated by HCV treatment into primary care, improves patient self-efficacy, and is satisfying for providers. Patients with active substance use disorders may encounter less stigma and greater treatment access in the community setting.

Filing Date: July 8, 2016
Case No.: 2016-009049LBR
Business Name: Mission Neighborhood Health Center
Business Address: 240 Shotwell Street
Zoning: PDR-1-G (Production, Distribution & Repair – 1 – General)/
50-X and 58-X Height and Bulk District
Block/Lot: 3571/014
Applicant: Brenda Storey, Executive Director/Chief Executive Officer
240 Shotwell Street
San Francisco, CA 94110
Nominated By: Supervisor David Campos, District 9
Staff Contact: Stephanie Cisneros - (415) 575-9186
stephanie.cisneros@sfgov.org
Reviewed By: Tim Frye – (415) 575-6822
tim.frye@sfgov.org

BUSINESS DESCRIPTION

Mission Neighborhood Health Center is a non-profit providing medical care to low income and uninsured residents in San Francisco. The organization serves the immediate Mission District neighborhood on Shotwell Street between 16th Street and 17th Street but also serves San Francisco overall. The organization is located in a two-story, medical building that was previously used as Blum's Candy Factory according to the 1950 Sanborn map. The organization was founded in 1967 and continues to play a central community role in the Mission by providing medical services.

STAFF ANALYSIS

Review Criteria

1. *When was business founded?*

1967

2. *Is the business unique to San Francisco?*

Yes. The organization is unique to San Francisco because it provides medical care to low income and uninsured residents in San Francisco and trains hundreds of community health workers. The organization upholds a standard that no one is denied healthcare for inability to pay.

3. *Is the business associated with culturally significant events?*

Yes. The organization arose out of the Civil Rights Movement of the 1960s and was established as part of the Office of Economic Opportunity "neighborhood health centers" as a War on Poverty demonstration program. As a result of this program, neighborhood health centers were established to provide health and social services to under-served populations.

4. *Is the business associated with culturally significant persons?*

No.

5. *Is the business associated with a culturally significant art/craft/cuisine/tradition?*

Yes. The organization has become a significant and accessible tradition as part of the Mission District neighborhood by offering medical care to low-income and uninsured residents.

6. *Is the business associated with a culturally significant building/structure/site/object/interior?*

No. The 1938 property has been previously evaluated by the Planning Department for potential historical significance. The property is considered a "Category C Property" that was identified as being ineligible for listing in the California Register through the Inner Mission North Historic Resource Survey.

7. *Is the property associated with the business listed on a local, state, or federal historic resource registry?*

No.

8. *Is the business mentioned in a local historic context statement?*

No.

9. *Has the business been cited in published literature, newspapers, journals, etc.?*

Yes. Mission Local, 2/26/2015, "Unaccompanied Minors Talk Trauma at the Mission Neighborhood Health Center," by Andrea Valencia.

Physical Features or Traditions that Define the Business

Recommended by Staff

- Two large 1970s murals along the front façade
- General lobby/waiting area at ground floor with mural dating to 2010 entitled "The Right to Good Health"



SAN FRANCISCO PLANNING DEPARTMENT

Historic Preservation Commission Resolution No. 778

HEARING DATE AUGUST 3, 2016

1650 Mission St.
Suite 400
San Francisco,
CA 94103-2479

Reception:
415.558.6378

Fax:
415.558.6409

Planning
Information:
415.558.6377

Case No.: 2016-009049LBR
Business Name: Mission Neighborhood Health Center
Business Address: 240 Shotwell Street
Zoning: PDR-1-G (Production, Distribution & Repair – 1 – General)/
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Staff Contact: Stephanie Cisneros - (415) 575-9186
stephanie.cisneros@sfgov.org
Reviewed By: Tim Frye – (415) 575-6822
tim.frye@sfgov.org

ADOPTING FINDINGS RECOMMENDING TO THE SMALL BUSINESS COMMISSION APPROVAL OF THE LEGACY BUSINESS REGISTRY NOMINATION FOR MISSION NEIGHBORHOOD HEALTH CENTER, CURRENTLY LOCATED AT 240 SHOTWELL STREET (BLOCK/LOT 3571/014).

WHEREAS, in accordance with Administrative Code Section 2A.242, the Office of Small Business maintains a registry of Legacy Businesses in San Francisco (the "Registry") to recognize that longstanding, community-serving businesses can be valuable cultural assets of the City and to be a tool for providing educational and promotional assistance to Legacy Businesses to encourage their continued viability and success; and

WHEREAS, the subject business has operated in San Francisco for 30 or more years, with no break in San Francisco operations exceeding two years; and

WHEREAS, the subject business has contributed to the Mission neighborhood's history and identity; and

WHEREAS, the subject business is committed to maintaining the physical features and traditions that define the business; and

WHEREAS, at a duly noticed public hearing held on August 3, 2016, the Historic Preservation Commission reviewed documents, correspondence and heard oral testimony on the Legacy Business Registry nomination.

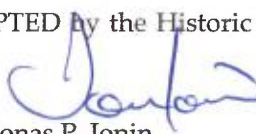
THEREFORE BE IT RESOLVED that the Historic Preservation Commission hereby recommends that Mission Neighborhood Health Center qualifies for the Legacy Business Registry under Administrative Code Section 2A.242(b)(2) and recommends safeguarding of the below listed physical features and traditions.

Physical Features or Traditions that Define the Business

- Two large 1970s murals along the front façade
- General lobby/waiting area at ground floor with mural dating to 2010 entitled "The Right to Good Health"

BE IT FURTHER RESOLVED that the Historic Preservation Commission hereby directs its Commission Secretary to transmit this Resolution and other pertinent materials in the case file 2016-009049LBR to the Office of Small Business.

I hereby certify that the foregoing Resolution was ADOPTED by the Historic Preservation Commission on August 3, 2016.



Jonas P. Ionin
Commission Secretary

AYES: Hyland, Johnck, Johns, Pearlman, Matsuda, Wolfram

NOES: None

ABSENT: Hasz

ADOPTED: August 3, 2016